



## LABEYRIE Fine Foods has visibility on its flows thanks to H5 AUDITS.

LABEYRIE Fine Foods is a leading European player. This group has selected H5 AUDITS to implement network and application monitoring solutions.

### LABEYRIE FINE FOODS GOALS

LABEYRIE Fine Foods needs to get a complete and instantaneous visibility for all flows that transit over its WAN network whether they are business, Internet or email. To complete its visibility needs, LABEYRIE Fine Foods wants to comprehend flows load-balancing on their network. LABEYRIE Fine Foods commit to its employees for a full operational network. Objectives to be achieved are :

- **MONITORING** : Identify tag and supervise all network flows.

- **REPORTING** : Analyse all French remote sites and broadcast IT information easily and efficiently with configured reports.

« Our challenge is to mutualize one quotation by having one unique solution to meet our requirements. »

### END TO END VISIBILITY

All-in-one H5 solutions allow identification, analysis, monitoring and control for all network and application flows. LABEYRIE Fine Foods can therefore supervise and monitor all different flows with H5 solutions.

« End to end view has been restored on application IN/ OUT flows volume. Total business flows that are transiting via the Datacentre are collected and analysed by H5-Appliance solution. We need to understand flows paths routing to optimize flows transit. H5-Performance Reporter dashboards measure proactively business flows which allow anticipation when network and application performances are dropping. » Says Vincent ROMANUT, network engineer at LABEYRIE Fine Foods.

### ASSIGNMENT

#### CLIENT

LABEYRIE  
FINE FOODS

#### INDUSTRY

Food production.

#### BUSINESS VALUES

- Creativity
- Performance
- Pragmatic
- Respect

#### KEY NUMBERS

- Over 800 million euros of turn-over
- 14 sites
- 1200 working stations.

#### NEEDS

- Operate in remote and in real time when network or applications malfunctions or encounter performance degradations.
- Understand Flows load balancing on the network.
- Identify & monitor services suppliers links to clutch correctives actions if needed.
- Process and provide business application reporting.

### LABEYRIE FINE FOODS NETWORK TEAMS TALKING ABOUT H5 SOLUTIONS

H5 solutions architecture provides visibility for all IT audience; such as CIO, IT management, network engineer, support, IT or business transverse operations. Network teams, within IT operations, need to quickly understand incidents causes and produce real-time specific dashboards. Goal is to be pro-active to guarantee high IT quality service to users and good network efficiency. Network teams say : « H5-Appliance solution provides a detailed and precise mapping of all IN/OUT traffics that are exchanged between all sites. Bandwidth management is simple and rapid with H5-Performance Reporter. Business dashboards are built within few minutes. Depending on different metrics, reporting explains all different flows. Traffic “gluttonous” IP addresses are detected, bandwidth bursts and packets distortions resulting of bandwidth saturation are also identified.

## A FEW WORDS...

### DIGEST

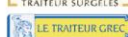
To guarantee an operational network to its users and an applications and network monitoring, LABEYRIE Fine Foods needed a complete and ergonomic solution that provides monitoring and reporting. H5 audits fulfilled to its major and critical needs thanks to H5-Appliance solutions. With the 2 supplied interfaces (H5-Dock and H5-Performance Reporter), H5 solutions provide end to end visibility and analysis.

### BENEFITS for ATOS

- ⇒ Dock software Interface: easy to use and accurate.
- ⇒ H5-Performance Reporter : complete and ergonomic web.
- ⇒ Specific and intuitive monitoring: simple and global view on all flows.
- ⇒ Progressive solution: monitoring of new business flows.
- ⇒ User-friendly interfaces: simple and client orientated browser



LABEYRIE Fine Foods group's leading brand



Network teams, along with the IT management, need this instantaneous and ergonomic visibility that is provided by H5-Performance Reporter solutions. “Capacity planning” reports are performed on a weekly basis. We know how to optimize services providers accesses configurations. » « H5-Appliance also allows us to easily produce graphs regarding response time of all exchanged flows between applications and remote sites users, on a one-minute granularity base. Troubleshoot and diagnoses are performed quickly thanks to the data’s analysis and help to point towards the malfunction main cause and the slow-down origins. We identify what improvements are to be performed as a priority : servers resizing, bandwidths upgrades or 4G migration for users. Reporting reports display applications visibility and validate all positive effects onto end-user experience. » adds Vincent ROMANUT.

### PERFORMANCE, EFFICIENCY & SIMPLICITY

Franck CLAUDEL, IT and Support Manager, adds details... « H5-Appliance solutions are easy to master. In only few hours, we produced our monitored objects and our dashboards. Different teams such as systems or network teams are using the solution to get application response time overview. They use the solution daily to be performant and proactive when issues rise. Solution usage is mutualized and multiple.

We selected H5 audits because their solutions meet precisely our requirements. In addition, H5 audits are specialized and expert in applications and network monitoring and metrology. H5-Appliance’s ease of utilization topped with its efficiency is the benefit that made the extra-mile. »

« Our regional integrator located in Bordeaux area, H5 audits partner, supported us in the solution selection and its integration in our production environment. Integration service included provisioning, implementation and configuration : in only a few hours it was completed. Knowledge transfer was performed on the next half-day. The integrator provides the 1st level of support locally. He supports us in new reports production and in metrics forensics and diagnosis. For more specialized requests, the integrator can rely on H5 audits experts. » Specified Franck CLAUDEL.



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